



Glow Products Canada

1616 Rue Ste-Catherine O #2040
 Montreal, Quebec, Canada
 H3H 1L7
 Toll free: 1-866-542-GLOW(4569)
 Local: 514-313-6111

RETURN AUTHORIZATION FORM

1. Please enter available customer information below

<u>Company Name</u>	<u>Customer Name</u>	<u>RMA Number</u>	
<u>Address Line 1</u>			
<u>Address Line 2</u>			
<u>City</u>	<u>Province/state</u>	<u>Postal code</u>	<u>Country</u>
<u>Phone</u>	<u>Fax</u>	<u>E-mail Address</u>	

2. Please enter your visa or master card information for billing if for repair

<u>Visa card</u>	<u>Master Card</u>
<u>EXP:</u>	<u>EXP:</u>

2. Please enter item description and quantity of each item to be returned in addition; please enter the Glow Products Canada invoice number each item was purchased on.

Order Date	Quantity	Invoice #	Item Description

Terms & Conditions

Please read carefully:

1. GPC considers some purchases final; returns of non-defective products will be accepted solely at the discretion of Glow Products Canada.
2. Products must be returned within 7 days from invoice or shipping date.
3. Non-defective products returned opened and not in original packaging **WILL NOT** be accepted.
4. Products returned damaged by the user **WILL NOT** be accepted. This includes stickers for UPC labels, pricing, and price stickers, any anything else that affects the re-sellable condition of the product.
5. Products returned without an RMA # **WILL NOT** be accepted.
6. A restocking fee of 50% will be assessed on all non-defective products returned
7. By sending in your product for repair you are accepting GPC fix and bill your visa or master card.(GPC will only bill for repair and shipping cost of product or products)